



KOOLANCE[®]
Superior Liquid Cooling Systems



EX2-755, EX2-1055 User's Manual

English v1.1

ISO
9001

Printed in Korea

Protected by U.S. Patents 6,313,990; 6,664,627; 7,167,366; 7,295,436
Other Technology Pending U.S. & World-Wide Patents

This User Manual is updated regularly. Please be sure to check our support page for a newer version of this guide: www.koolance.com/support

GENERAL PRECAUTION

Please read this manual carefully before beginning the installation of your Koolance system. This manual assumes the user has basic experience in building and configuring computer systems. Information referring to traditional hardware assembly is intentionally brief.

ABOUT SIGNS

Throughout this document, critical information is highlighted in gray-colored boxes. The following symbols are intended to help prevent any situation which may cause personal injury and/or damage to equipment:



WARNING: Indicates a potentially hazardous situation which, if not avoided, could result in personal injury or be life-threatening.



CAUTION: Indicates a potentially hazardous situation which, if not avoided, may result in damage to equipment or property.



PROHIBITED: Indicates a prohibited action.

PROHIBITED USE

This product is designed, developed and manufactured as contemplated for general use, including without limitation: general office use, personal use and household use, but is not designed, developed and manufactured as contemplated for use accompanying fatal risks or dangers that, unless extremely high safety is secured, could lead directly to death, personal injury, severe physical damage or other loss, including without limitation: nuclear power core control, airplane control, air traffic control, mass transport operation control, life support, or weapon launching control. If these products are used in such hazardous environments, Koolance Incorporated does not warrant them.

TRADEMARKS

The Koolance name and logo are trademarks or registered trademarks of Koolance, Inc. Other company and product names used in this publication are for identification purposes only and may be trademarks or registered trademarks of their respective companies.

COPYRIGHT

All rights reserved. Copyright (C) Koolance Incorporated.



WARNING: The Koolance liquid & coolant pack contain chemicals which may be harmful or fatal if swallowed. KEEP THIS AND ALL DANGEROUS CHEMICALS OUT OF THE REACH OF CHILDREN. If ingestion has occurred, seek medical attention immediately. Give two glasses of water. Do not induce vomiting. In the case of eye contact, flush eyes immediately with water for 15 minutes. Remove contact lenses. Call a physician if irritation persists. Some individuals may have an allergic skin reaction with the solution, although generally mild. Avoid contact as much as possible, and wash exposed area with soap and water for at least 15 minutes. If irritation persists, or if contact has been prolonged, get medical help. For further information, please visit our website at: www.koolance.com



CAUTION: Installation of third-party cooling products is done at the user's own risk. Koolance Inc. assumes no responsibility for damage or loss due to the installation or use of this product. Additionally, adding liquid coolers and other components to computer hardware may void the hardware manufacturer's original warranty. If you have any specific questions on warranty coverage, please contact your component or computer manufacturer. If there is any point of installation that you do not understand, please contact our Technical Support Staff at: tech@koolance.com, or visit our website at: www.koolance.com/support

KOOLANCE CONTACT INFORMATION

Koolance Incorporated (USA)

Address: 2840 W. Valley Hwy. N., Auburn, WA, USA 98001
 Telephone: +01-253-893-7551
 Fax: +01-253-893-7573
 Sales Email: sales@koolance.com
 Tech Email: tech@koolance.com

Table of Contents

System Features	1
System Diagram	2
LED Display Panel	3
Installation	6
Positioning the Cooling System	7
External Nozzles & Power Cable	8
Connecting the Slot Adapter	9
Installing the Slot Adapter	10
Power Connection.....	11
ATX Pass-Through Lead.....	12
AC Power Option	13
Relay Jumper.....	13
Temperature Sensor Placement	13
Cooler & Tubing Configuration.....	14
Disconnecting Hoses	16
Hose Lengths.....	16
Filling & Maintenance	18
Testing & Filling.....	19
Adding Coolers & Maintenance	21
Troubleshooting	22
Limited Warranty.....	25

Included Hardware

- External Power Cable
- Slot Adapter (includes temperature sensors and ATX lead)
- Rubber foot pads
- ATX power jumper wire
- User Manual

Required Tools

During installation, you may need the following tools:



flat-head screw driver



Phillips-head screw driver



pliers



long-nose pliers



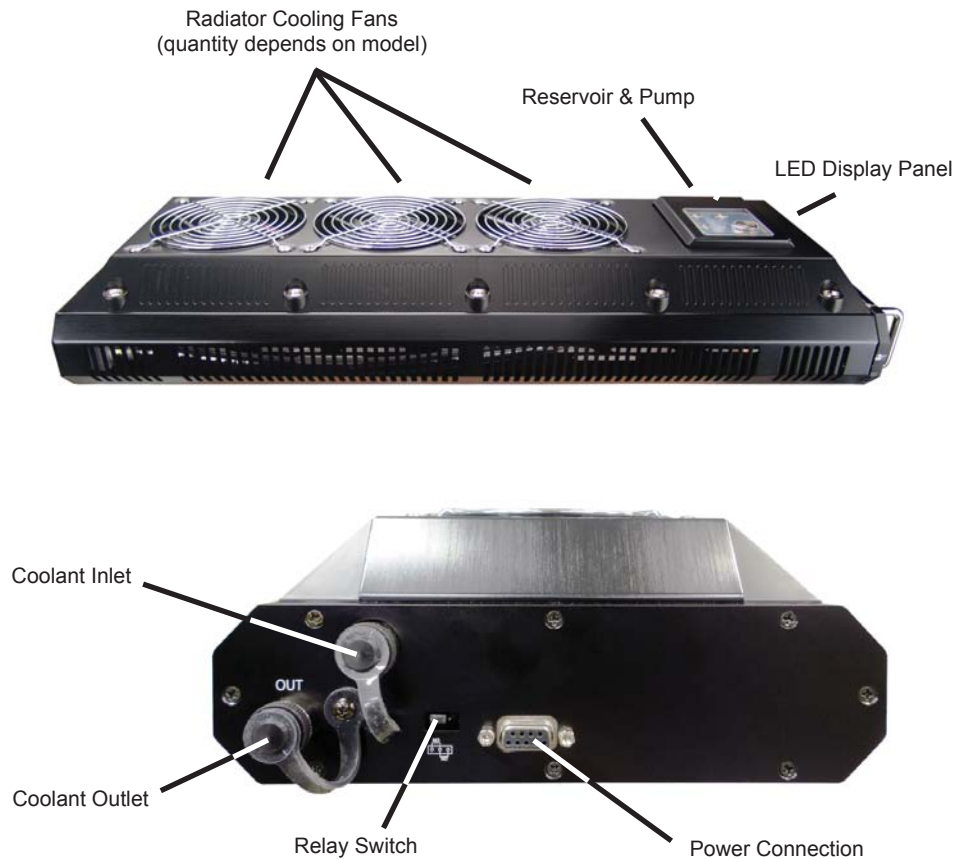
scissors



Chapter 1

System Features

Exos System Diagram



Radiator - The primary heat exchanger is the main cooling element, and provides high thermal dissipation in a relatively small area. Inside, a metal web of louver fins stretch between flat liquid pipes.

Reservoir & Pump - The coolant tank is transparent for easy liquid-level monitoring through the top window. It is filled through a small metal fill port on top. The reservoir is illuminated for easy observation.

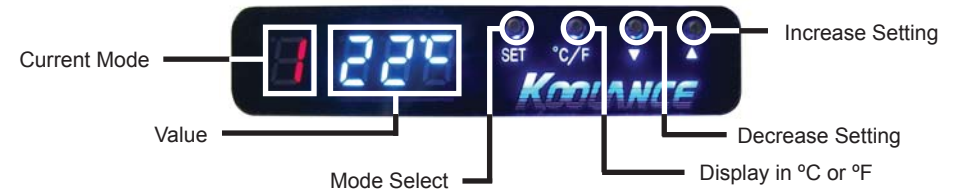


CAUTION: Due to electrical tolerances, the lowest pump speed settings may stop the pump from running. Be sure the pump continues to run when operated at lower speeds.

LED Display Panel



CAUTION: This cooling system allows full user control of hardware safety settings, such as audio alarm, shutdown, and pump speed. Please be sure to configure your LED Display Panel properly, or damage to your computer, data, and/or equipment could result.



Modes

There are seven display options. All are reached by continually pressing the SET (mode select) button:

1. Temperature sensor #1 is displayed
2. Temperature sensor #2 is displayed
3. Temperature sensor #3 is displayed
4. All temperature sensors are cycled automatically
5. Fan setting is displayed (mode "F" is shown)
6. Pump setting is displayed (mode "P" is shown)
7. All temperatures, fan, and pump settings are cycled automatically

Temperature Sensors

This cooling system can monitor up to 3 included temperature sensors. The first LED digit indicates which sensor channel is currently displayed in the temperature reading. To cycle through sensors, press SET.

Fan Speed

This option adjusts the radiator fan speed. Higher speeds can improve performance, but will produce more noise. There is 1 automatic and 10 manual fan settings (1-10). From the fan ("F") or any cycle mode, press the ▼ or ▲ buttons to adjust fan settings, or hold down an arrow to skip to the lowest or highest mode directly.

Automatic mode will adjust the fans for you based on temperature values from sensor #1. This mode is reached by lowering the fan setting to "0" (**Aut / A** will be displayed).

Pump Speed

There are 10 manual pump settings (1-10). From the pump ("P") mode, press

the ▼ or ▲ buttons to adjust pump settings, or hold down an arrow to skip to the lowest or highest mode directly. There is no automatic mode for the pump.

EX2-1055

Manual Mode	Auto Mode Temperature Range	Fan Duty μ s	Fan Power %	Pump Voltage	Pump Power %
1	0 - 35°C (32 - 95°F)	5	20	7.6	60
2	36 - 37°C (97 - 99°F)	6	24	7.8	62
3	38 - 39°C (100 - 102°F)	7	28	8.1	64
4	40 - 41°C (104 - 106°F)	9	36	8.4	66
5	42 - 43°C (108 - 109°F)	11	44	8.7	69
6	44 - 45°C (111 - 113°F)	13	52	9.1	72
7	46 - 47°C (115 - 117°F)	16	64	9.6	76
8	48 - 49°C (118 - 120°F)	19	76	10.5	84
9	50 - 51°C (122 - 124°F)	22	88	11.3	90
10	52 - 99°C (126 - 210°F)	25	100	12.6	100

EX2-755

Manual Mode	Auto Mode Temperature Range	Duty μ s	Fan Power %	Pump Power %
1	0 - 35°C (32 - 95°F)	5	20	20
2	36 - 37°C (97 - 99°F)	6	24	24
3	38 - 39°C (100 - 102°F)	7	28	28
4	40 - 41°C (104 - 106°F)	9	36	36
5	42 - 43°C (108 - 109°F)	11	44	44
6	44 - 45°C (111 - 113°F)	13	52	52
7	46 - 47°C (115 - 117°F)	16	64	64
8	48 - 49°C (118 - 120°F)	19	76	76
9	50 - 51°C (122 - 124°F)	22	88	88
10	52 - 99°C (126 - 210°F)	25	100	100

Alarm & Shutdown Settings

By default, the Koolance audio alarm will sound if any sensor reaches 55°C (131°F). When the system alarm sounds, the appropriate LED temperature will flash in the display and the radiator fans and pump will increase to 100% power.

To change this setting for an individual sensor, choose the desired channel with SET, and press and hold ▼ + ▲ together for 3 seconds. The alarm temperature will begin flashing. You may change this value from 0°C (32°F) up to 99°C (210°F). The normal temperature reading will resume if you do not press any buttons for 4 seconds.

To reset all temperature alarms to their default (55°C / 131°F) setting, press and hold the °C/F button until “dEF” flashes in the display. NOTE: This will also reset the fan speed mode to “auto”, and pump power to 100%.

If any sensor reaches 3°C (5°F) above the alarm temperature, the system will activate the “ATX pass-through” wire relay. For a computer, this is equivalent to holding in the power button for several seconds to force it to shut down. With default alarm settings, this means the shutdown signal is sent if any sensor reaches 58°C (136°F). See “Relay Jumper” for configuring the shutdown signal.



CAUTION: Generally, sensors report liquid temperature at the water block, which is typically 5-10°C (9-18°F) lower than the actual heat source. This difference must be considered if adjusting alarm/shutdown temperatures. Activating alarm/shutdown modes at too high of temperature may be unsafe. Please see a Koolance CPU water block user manual for an example of attaching this sensor.

Chapter 2

Installation

Positioning the Cooling System

The cooling system is designed to operate in various locations, but it must run upright. Reservoir air filtration is not possible in all orientations.

Depending on the individual system, placing the cooling unit 3-6 feet (1-2 meters) away is an acceptable distance for most installations. Check operating temperatures before placing in a more remote location.

Extra tubing can be purchased from Koolance.com or your local reseller.



Rubber pads are included to place on the bottom feet of the cooling system. If you are frequently transporting your cooling unit, optional “Attachment Straps” are available which thread through the metal foot loops below the unit.



Rubber Foot Pad



Attachment Straps

External Nozzles & Power Cable

Install the nozzles you purchased for your cooling system. It's recommended to hand-tighten all fittings to avoid damaging the cooling unit.



Cut tubing into two segments. You will need to connect each to the rear nozzles.

Each hose connection will use a threaded compression ring or hose clamp to keep it secure. Be sure to thread the compression ring or hose clamp onto the hose before attaching it.



Squeeze the tube while pushing it firmly over the nozzle. Tubing should completely cover the nozzle.



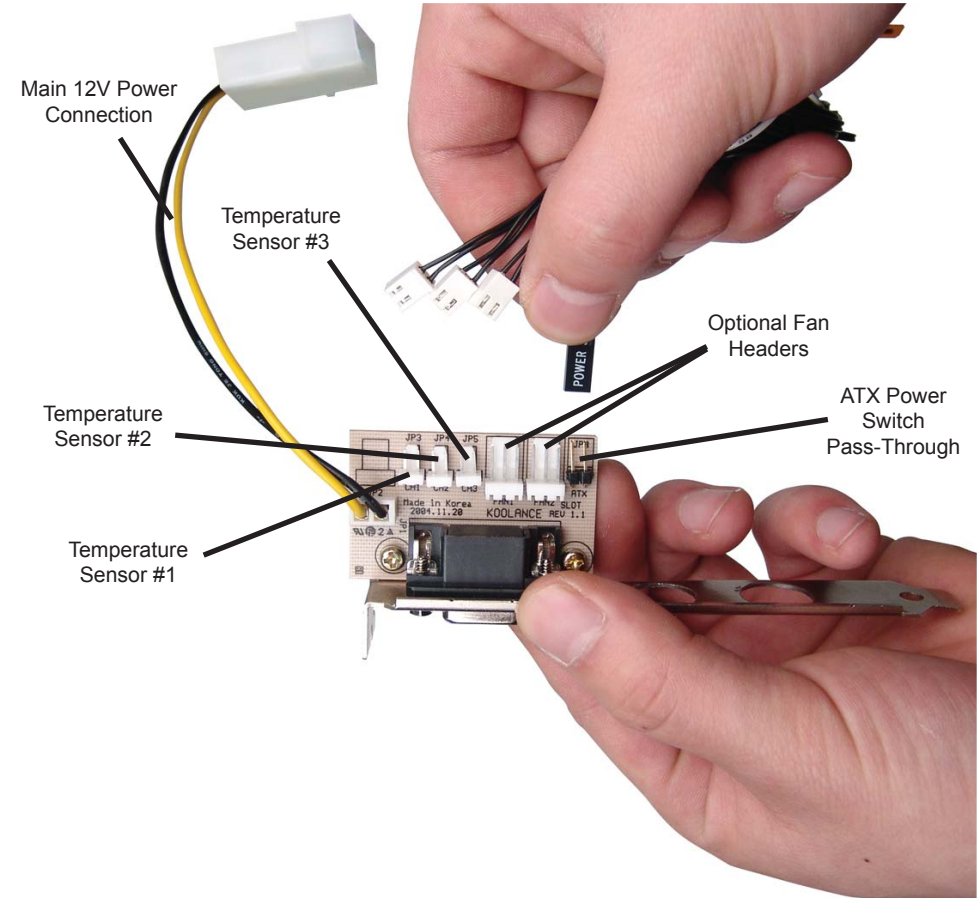
Tighten the connection by sliding the compression fitting down over the nozzle and screwing securely. For hose barbs, use pliers to move it into the proper position.



Once the hoses are connected, plug the external power cable into the cooling system.

Connecting the Slot Adapter

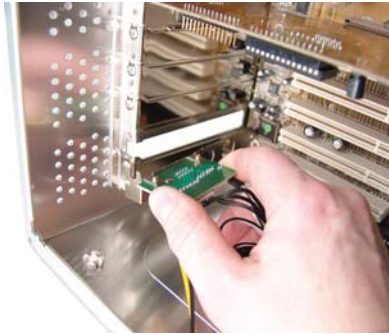
The included Slot Adapter allows the cooling system to connect with ATX computers through an available card slot. It is responsible for inlet/outlet tubes, the external power cable, temperature sensors, and shutdown lead.



There are 5 main internal connections to the Slot Interface card which will be made. The cooling system can appear to operate without some of these connections, but hardware safety features or temperature monitoring on affected channels will be disabled.

Start by connecting Temperature Sensors #1, #2, and #3. Then connect the ATX Pass-Through wire.

Installing the Slot Adapter



Install the Slot Adapter into any available rear card slot in your computer.



Screw the Slot Adapter in place as you would a normal device.



From the rear of the case, carefully feed both ends of the liquid tubing through the Slot Adapter and into the chassis.

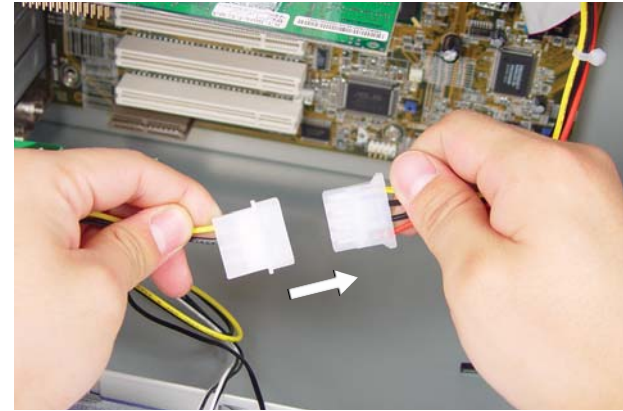


Plug the other end of the Exos' external power cable into the Slot Adapter.

Power Connection

The cooling system requires 12V DC up to approximately 30W. Since it's adapted internally, it does not use a separate AC outlet when powered by a computer. (See AC power option later.)

Connect the Slot Adapter's main power plug to a computer power supply 4-pin Molex plug. Without this important connection, the unit will NOT operate.

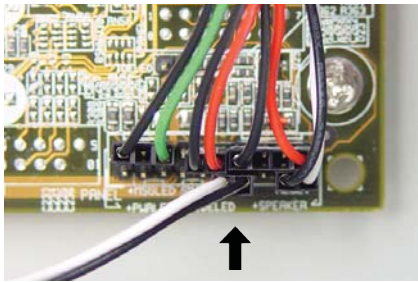
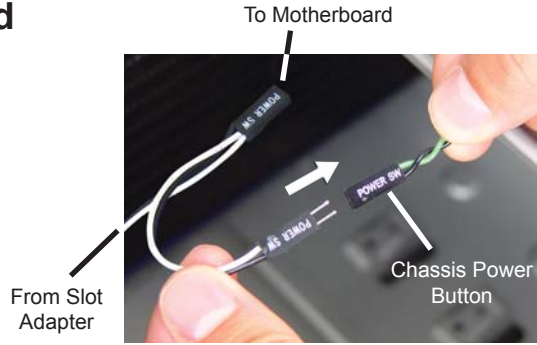


CAUTION: The Power Connection is vital to system operation. A 12V 4-pin plug from the power supply must remain connected to the cooling system at all times while the computer is in use.

ATX Pass-Through Lead

The ATX pass-through lead is responsible for sending the shut-down signal if any sensor reaches 3°C (5°F) above the preset alarm temperature (See *LED Display* for configuration).

There is no polarity involved with the ATX lead. Connect the male ATX power lead from the Slot Adapter to your computer's main chassis power button.



Connect the female ATX power lead from the Slot Adapter to the motherboard's power switch connection (often marked "PWRSW", "PWSW", or "PWBT").

This is the connection that would normally receive the chassis power button directly.

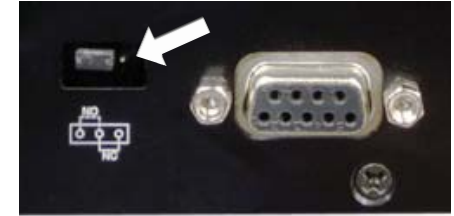


CAUTION: The auto shutdown safety feature of your cooling system will not function properly without connecting the ATX pass-through lead.

Relay Jumper

This jumper changes how the ATX wire presents the safety shutdown signal. For computer use, leave the jumper on "NO" (Normally Open).

If this unit's relay feature (see: "Alarm and Shutdown Settings") will be used for an application requiring a Normally Closed circuit, move the jumper to "NC".



AC Power Option

To power the cooling unit with 100-240VAC, 50-60Hz, an optional power inverter is available from Koolance. This connects to the cooling system's rear 9-pin plug.

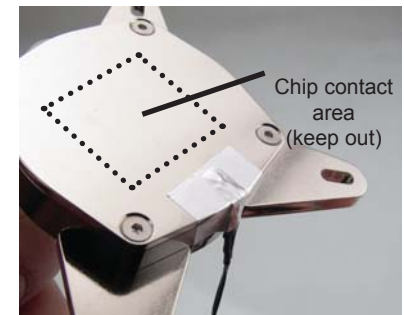
Temperature sensors and the ATX shut-down lead are connected directly to this adapter.



Temperature Sensor Placement

Three surface temperature sensors are included with this product for monitoring. Generally, sensors are affixed to water blocks with metal tape. (Liquid temperature sensors are also available optionally from Koolance.)

Sensors should never be placed directly between a heat source and its water block. This will interfere with contact and can damage the sensor or heat source.



Cooler & Tubing Configuration

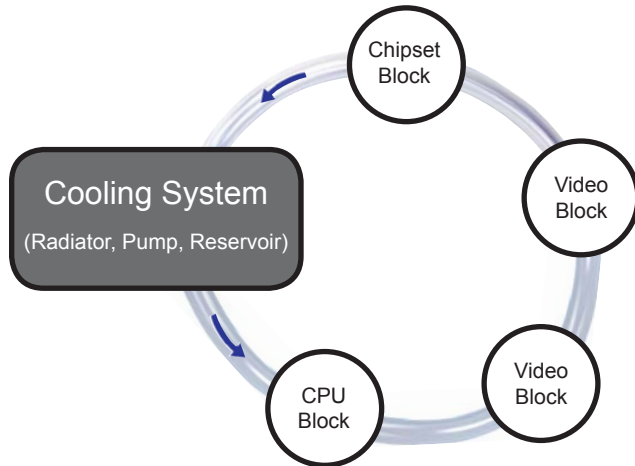
There are a vast number of methods for configuring hoses in a liquid cooling system (serial, parallel, combinations, alternating components, etc.). There is no single "correct" way! As long as coolant is flowing and you are satisfied with your device temperatures, it's an acceptable configuration.

Similarly, the maximum number of water blocks allowed in a system will depend upon your own configuration and thermal requirements. It's common to see five or more coolers in a Koolance system, but the limit is at what temperature you are comfortable with.

Serial Loops

A basic serial loop is recommended for *almost* every situation. Provided your cooling system has a radiator of sufficient size for your total heat load, expect only a minor difference between outlet and inlet temperatures. In computer cooling, a delta of less than 1 to 3°C (1.8 to 5.4°F) is typical for the heat exchanger. This means for most loops, you don't need to worry about "hot water" moving from one block to the next. It gets only a little warmer throughout the entire loop.

Generally, series is the simplest and most effective configuration. Each device is daisy-chained to the next, usually starting with the most temperature-critical:

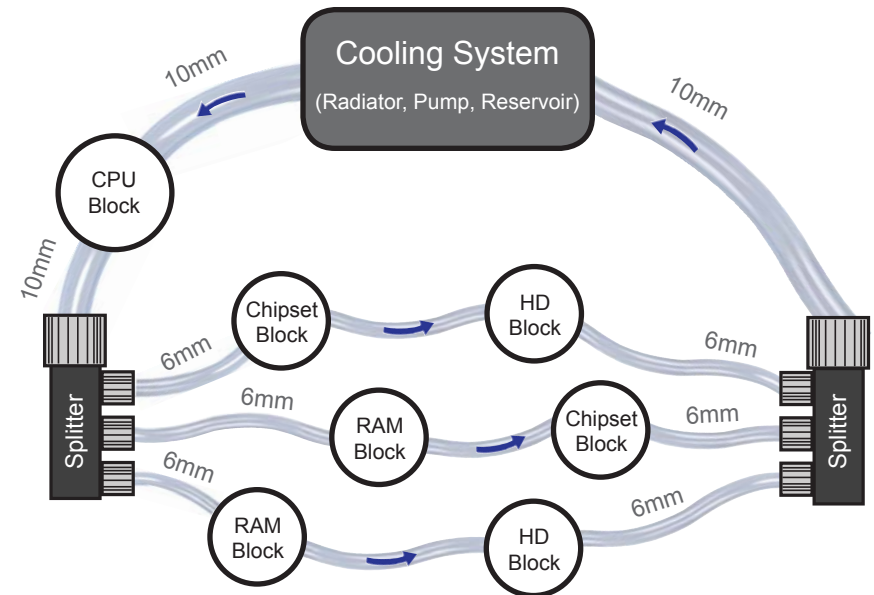


Parallel Loops

Parallel loops are normally used to help accommodate water blocks with significantly disproportionate flow restriction. They can become quite complicated, and if not well-planned, may lower performance through added bottlenecks and pressure drop.

One suggestion for parallel loops is to reduce tubing size when splitting. Ideally, the hose area going into the splitter will be roughly equal to (or slightly lower than) the combined hose area coming out. For example, 3/8" (10mm) tubing split into two 3/8" (10mm) paths would lose more pressure than splitting from 3/8" (10mm) into two or three 1/4" (6mm) paths.

If you are considering a parallel flow path, we would encourage you to experiment with different setups. There may be more optimal configurations than the example shown below.

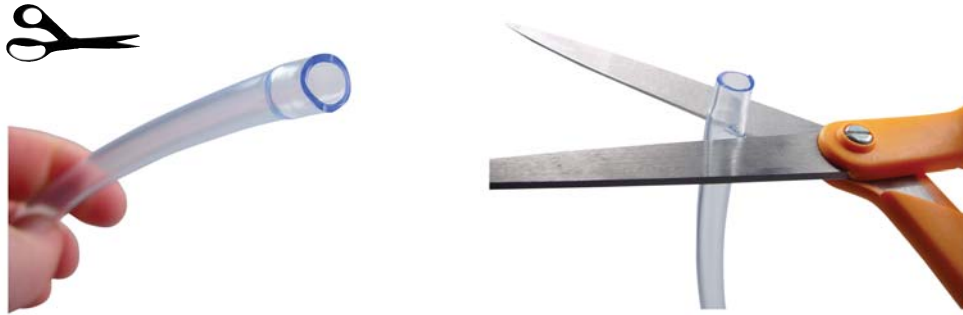


Disconnecting Hoses

Nozzles are designed to attach tightly. If you need to remove a hose for any reason, it may not pull off easily, even after unscrewing the compression fitting.

Usually, a connection will come free by squeezing the hose *on top of* the nozzle and twisting/pulling away. If this fails, cutting a small incision lengthwise (parallel) along the nozzle will free it.

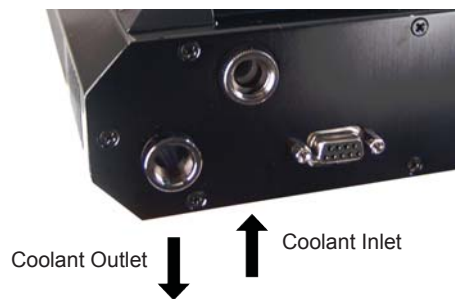
When a hose has been removed, it may be distorted. This last portion (about 1cm, 7/16") should be trimmed to ensure a perfect fit with the next connection. The tip should *always* be re-cut if you needed to remove the tubing with an incision.



Hose Lengths

Before installing your liquid coolers, appropriate lengths of tubing must be cut to connect each device. For computer cooling, it's generally easier to estimate the required amounts with hardware already mounted.

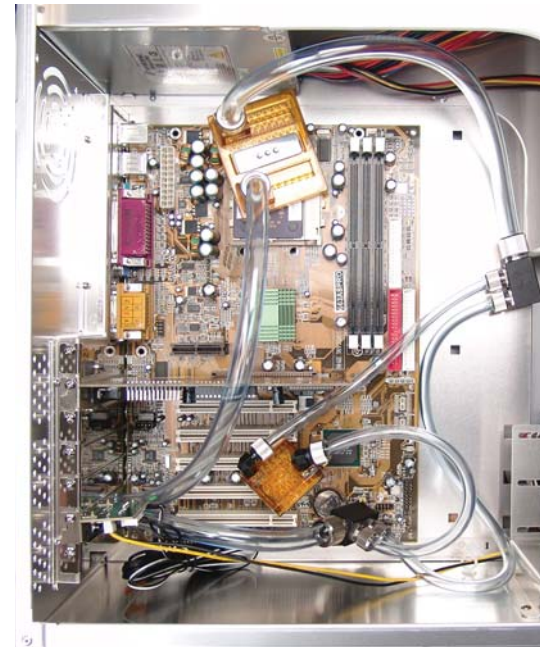
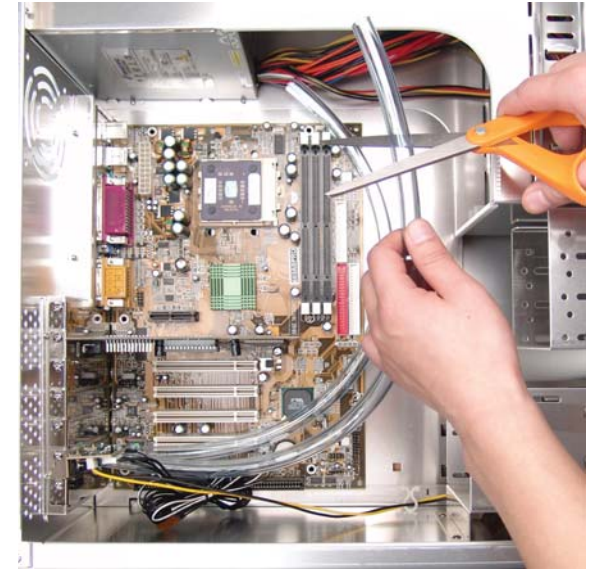
On the rear of the unit, the inlet and outlet locations will be labeled. Generally, the outlet will connect first with your CPU Cooler or the most temperature-sensitive device.



With the connected outlet hose, roughly estimate the length you will need to your first cooler, and cut it.

Cut the second hose with enough length to reach the last water block that will be in your system.

Using the leftover tubing, cut shorter pieces to link between each individual cooler.



Continue connecting all of your coolers in the system until there are no longer any open tubing ends.

Liquid Coolers

You should now install the liquid coolers (CPU, GPU, Hard Drive, etc.) to your hardware before continuing this User Manual. Please refer to your cooler kit's individual installation instructions, then continue on to the next section.

Chapter 3

Filling & Maintenance



WARNING: The cooling system's pump can not be run dry for any period of time. Never power-on the computer or cooling system without sufficient liquid in the reservoir. Dry-running (and thereby damaging the pump) is not covered under the Koolance product warranty.

Testing & Filling



Once all the water blocks have been connected, the system can be filled with coolant. The fill port is located on top of the reservoir. Remove the large slot-headed screw (with a screwdriver or large coin).



WARNING: Most coolants are electrically conductive. Use caution when filling the system, and keep all liquids away from electronics and power cables. In case of emergency during installation, immediately unplug the primary AC power cable. Dry the system thoroughly before proceeding.

When empty, the cooling unit should be placed above all other water blocks when adding liquid. Otherwise, coolant can be forced out the fill port instead of into the hoses.



CAUTION: When filling, the cooling system should be higher than all other liquid components to avoid spillage.

Slowly fill the system. **To maintain the product warranty, use only Koolance approved coolant.** Many alternative liquids and additives can cause permanent damage to the cooling unit (through chemical reaction, corrosion, biological growth, thermal expansion, viscosity, etc.).

The liquid coolant should be filled to about 6mm (1/4") from the reservoir's top. **Do not overfill.**



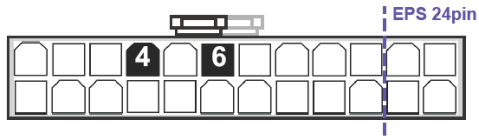
Replace the fill port on the reservoir. **Do not overtighten the fill port.**

The cooling system should be powered on to assist in the filling process. This also allows you to check hose connections and make sure there are no tubing folds, leaks, or blockages. If cooling a computer, this can be done without powering on other hardware for extra safety (see below).



CAUTION: Jumping the incorrect ATX power supply pins can cause permanent damage to the power supply.

Make sure the AC power cord is attached to the power supply. If the power supply has a rear switch, it must be set to the ON (-) position. Using the included green Jumper Wire, insert the metal prongs into the **fourth and sixth** holes on the 20-24 pin ATX motherboard power supply plug (usually green and a black ground wire; See diagram).



If your pump has a speed control option, set it to the lowest level during this time. Allow the pump to run until the liquid noise subsides.

During this process, cooling systems often need to be tilted gently to allow air to escape from the pump and radiator. **Until the pump is “burped” in this manner, it can cavitate and there will be no circulation.** (This does NOT indicate a problem with the pump.)

The reservoir level will decrease during this procedure. Remove the fill port cap and add more liquid when needed. If you frequently hear this rushing noise in the future, it indicates the need for more coolant.

That's it! Replace the ATX motherboard connection and boot-up the computer.

Adding Coolers & Maintenance

With normal use, Koolance's liquid coolant should be replaced every 2-3 years. If it ever becomes contaminated, unclear, or significantly changes color, it should be replaced immediately. A Koolance “drain valve” (sold separately) is recommended to make that process easier.

If you are upgrading or removing a cooling block in your system, please follow the instructions below.



CAUTION: Any time a hose is disconnected with coolant still inside, leaking will occur. It is highly recommended to empty your cooling system of coolant before disconnecting any hoses.

Working on a liquid cooling system is much easier and safer when liquid coolant is removed beforehand. However, certain procedures can be done without removing the coolant.

A binder clamp (available at office supply stores) is helpful for keeping a hose folded while removing or adding coolers. Even so, pressure within the cooling system is such that liquid will not easily flow out unless relieved elsewhere-- for example, by opening the reservoir fill port.

Bend the hose directly before and after the section to be worked on. Place a binder clamp on both bends, or tie them in this position to help avoid fluid loss. There will be some liquid exposed; do not operate on the cooling system in this manner near or above electronic hardware.



Radiator Performance

Over time, dust will accumulate on the radiator. While the cooling system may continue to operate in this condition, performance can decrease. To keep the system clean, check the radiator periodically (through the top fan grill) and use a can of electronics air cleaner if necessary.

Troubleshooting

We hope your Koolance system will provide you with years of reliable cooling performance. To help avoid unnecessary RMA issues, we have prepared this list of possible operational problems, and their most common solutions.

1. The pump does not appear to be operating properly...

Pumps need to be “burped” during the initial bleeding process to avoid this situation. Reduce pump speed (but not low enough to stop the pump).

While the pump is running, gently tilt the system in various directions until coolant begins moving. Open the fill port to relieve excess air.

2. My temperatures seem too high...

Verify that the liquid coolers are making sufficient contact with each component. Ensure thermal paste has been applied (but not excessively), that the block’s protective bottom film has been removed, and that the water block is positioned correctly (see the cooler’s manual). Also check there are no blocks, twists, or crimps in the tubing.

Finally, a dusty Radiator can result in higher temperatures. Please see *Draining and Maintenance* for more information.

3. When I adjust the temperature alarm settings, it skips number increments...

This is normal operation if your LED is set to display in Fahrenheit, because the temperature program is based on units Celsius. Some °C values convert to decimal temperatures in °F, or skip over them, and these can not be set by the program.

4. After the system has been on for awhile, the temperature alarm sounds...

Make sure the LED temperature is at or above your preset alarm temperature (default is 55°C, 131°F). If not, the audio alarm may be emanating from another location, such as your motherboard’s BIOS alarm or video card. The Koolance LED temperature will flash whenever the cooling system alarm sounds.

If the alarm is produced by the Koolance unit and the LED temperature has not reached the alarm preset, please contact our technical department.

Also verify that the pump is operating (see Troubleshooting #1), and that liquid movement is present in the reservoir. If the reservoir has been over-filled,

this procedure may not be possible since there will be no visible air gap.

5. My system has boot-up problems, or does not turn on...

Make sure the Relay Jumper is set to “NO” (Normally Open) on the rear of the unit. (See: “Relay Jumper” for details.)

If this does not solve the issue, it is unrelated to the Koolance unit. In a computer, a problem with the RAM, motherboard, power supply, video card, processor, or monitor can cause the system to appear not to boot-up properly.

6. My system appears to be leaking fluid...

It is possible a connection was not properly sealed (however unlikely). If you can see liquid somewhere on the tubing, or at the bottom of the chassis, computer components may need to be removed for a system test (see *Testing & Filling*).

If liquid should get onto another computer component, shut down the system, and remove the component. In many cases, the hardware will be fine after allowing it to dry. However, the system should not be operated until you have discovered where the leak is coming from and can repair the problem. Should the leak be situated somewhere where it can not be easily repaired, please contact our Technical Department for further assistance.

7. My computer’s BIOS gives me errors that there is no cooling fan attached...

Some motherboards will not boot, or may generate an error or alarm if no cooling fan is attached to the CPU or motherboard chipset power connectors. There is typically an option to disable this warning in BIOS, but you may need to boot with a fan attached initially to disable this setting. If the system is not booting due to this problem, clear the CMOS and try configuring BIOS again.

8. The LED Display Panel shows **5 - 0** or **5 - 5**...

5 - 0 (“S - O”): Sensor open. This indicates a temperature sensor was not found for the specified channel. If there is no sensor connected to that channel, this is its normal status.

5 - 5 (“S - S”): Sensor short. This indicates that the sensor may be faulty or electrically bypassed. If the sensor is listed with an “S-S” status, the cooling system alarm will sound. The sensor should be replaced. Please visit our support web page.

Limited Warranty

Koolance Incorporated (“Koolance”) warrants each new Koolance liquid-cooled system (“the system”), against defects in materials or workmanship for a period of one year from the date of purchase, and agrees to repair or replace any defective Koolance system without charge. Shipping costs are non-refundable.

This warranty is non-transferable. All warranty claims must be accompanied by the original proof of purchase.

THIS WARRANTY DOES NOT COVER DAMAGE RESULTING FROM ACCIDENT, MISUSE OR ABUSE, LACK OF REASONABLE CARE, SHIPPING DAMAGE, MODIFICATIONS, THE AFFIXING OF ANY ATTACHMENT NOT PROVIDED WITH THE PRODUCT, LOSS OF PARTS, OR OPERATING COMPONENTS AT SPEEDS OR FUNCTIONS OTHER THAN THOSE SPECIFIED BY THEIR MANUFACTURERS.

Use of unauthorized replacement parts or liquids will void this warranty. Koolance Incorporated will not pay for warranty service performed by a non-authorized repair or diagnostic service and will not reimburse the consumer for damage resulting from warranty service performed by a non-authorized repair service. No responsibility is assumed for any special incidental or consequential damages due to a defective Koolance product.

In order to obtain warranty service, contact our RMA department for information. The product must be shipped postage prepaid to an authorized Koolance service location. It is suggested that, for your protection, you return shipments of product by insured mail, insurance prepaid. Damage occurring during shipment is not covered by this warranty. Shipping costs are non-refundable. No other warranty, written or oral, is authorized by Koolance Incorporated.

Disclaimer

IN NO EVENT SHALL KOOLANCE INCORPORATED OR ITS EMPLOYEES, AGENTS, SUPPLIERS, MANUFACTURERS, OR CONTRACTORS BE LIABLE FOR ANY DAMAGES OF ANY KIND OR CHARACTER, INCLUDING WITHOUT LIMITATION ANY COMPENSATORY, INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, LOSS OF USE, LOSS OF DATA, LOSS OF INCOME OR PROFIT, LOSS OF OR DAMAGE TO PERSONS OR PROPERTY, CLAIMS OF THIRD PARTIES, OR OTHER LOSSES OF ANY KIND OR CHARACTER, AND WHETHER OR NOT THE POSSIBILITY OF SUCH LOSS OR DAMAGE HAS BEEN NOTIFIED TO KOOLANCE INCORPORATED.