



PLANTRONICS HEADSET ACCESSORIES

FOR OFFICE & CONTACT CENTRES

FALL 2009

OUR QUALITY ASSURANCE

Plantronics manufactures a range of spares and accessories to ensure users get the optimal performance from their headset solutions. When consumables items are replaced, it is recommended that Plantronics genuine parts are used.

All Plantronics spares and accessories are tested to the same rigorous standards as our headsets. This ensures a prolonged product life and better user experience. This is especially important for headset bottom cables since they contribute significantly to the longevity and reliability of your headset solution's overall performance.

Through rigorous design and exhaustive quality testing with the assumption of 8 hours a day, 7 days a week use over many years, Plantronics' cables offer unrivalled reliability.

Example of some of the reliability tests performed on a Plantronics U10 cable;



Quick Disconnect tested to **30,000** cycles

Cable flexed **200,000** times

Cable and connectors pulled to **9kg**

DON'T COMPROMISE ON THE PERFORMANCE OF YOUR AUDIO SOLUTION – INSIST ON PLANTRONICS.

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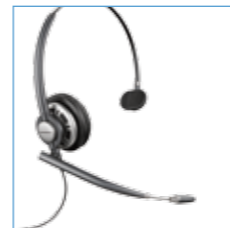
04-09

WIRELESS OFFICE HEADSET SYSTEMS



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WIRELESS OFFICE HEADSET SYSTEMS

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SAVI™
OFFICE



SAVI OFFICE
OVER-THE-EAR



SAVI OFFICE
CONVERTIBLE

SPARES AND REPLACEMENT PARTS



PART NO.	DESCRIPTION
81362-02	WH100/A, Savi, Conv, Top, Dect, Euro
81574-02	WH200/A, Savi, OTE, Top, Dect (not shown)
81409-01	Single Unit, Charge Base, 1 Unit, Savi (not shown)
80287-01	Spare, OLI, Straight Plug
60961-31	HL10 Lifter, Straight Plug
81421-01	Spare, Charge Base, 5 Unit, Savi
81425-01	Spare, Earloop, Savi WH100
81424-01	Spare, Headband, WH100
81423-01	Spare Universal AC Power Adapter
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
66935-05	Replacement Ear Tips (5, 3 with Gel Tips)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)
76141-01	Polycom IP301, 501, 601 HL10 Extended Arm (not shown)

EHS



PART NO.	DESCRIPTION
37818-01	APS-10 Siemens/Funkwerk
37819-01	APA-20 Alcatel
37820-01	APT-30 Avaya (Tenovis)
38350-01	APC-40 Cisco
38439-01	APP-50 Polycom
38666-01	APV-60 Avaya
38633-01	APV-65 Avaya (EU-24 Interface)

To download the latest software please click on the following link:
www.plantronics.com/savi/software

SAVI™ GO



SAVI GO
CONVERTIBLE



SAVI GO WITH
VOYAGER PRO

SPARES AND REPLACEMENT PARTS



PART NO.	DESCRIPTION
81409-01	Single Unit, Charge Base, 1 Unit, Savi (not shown)
81425-01	Spare, Earloop, Savi WH100
81424-01	Spare, Headband, WH100
81423-01	Spare Universal AC Power Adapter, Savi Go Convertible only
38478-01	Spare AC Adapter, Universal Micro USB (not shown)
81293-01	Spare Carry Case, Savi Go with Voyager PRO only
75495-04	Spare Ear Buds, Savi Go with Voyager PRO only
81291-01	Spare VPC and Micro USB, Savi Go with Voyager PRO only
76016-01	Spare Micro USB – USB Cable Charger, Savi Go with Voyager PRO only

CS60™ / CS60X™ /
CS60™ USB / C65



CS60 / CS60X



CS60 USB / C65

SPARES AND REPLACEMENT PARTS



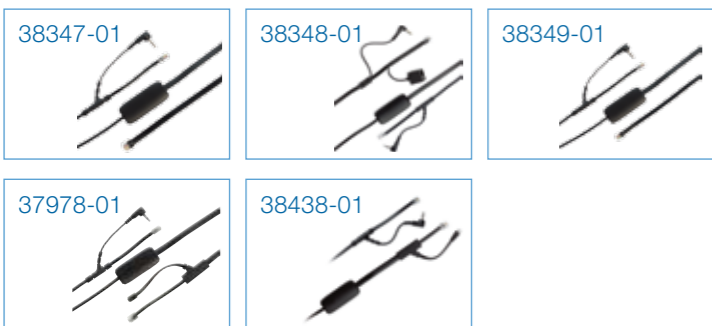
PART NO.	DESCRIPTION
38305-11	CS60 Spare Headset
64394-11	Ear Loops (set of 4)
66735-01	Uniband Headband
38178-25	Ear Cushions, Foam (Qty 25)
38640-01	Spare Universal AC Power Adapter
64399-03	Headset Battery
64400-01	Headset Battery Door (not shown)
38307-01	UK Spare Charging Unit
38308-01	EURO Spare Charging Unit
64397-01	Behind-the-Head Neckband

ACCESSORIES



PART NO.	DESCRIPTION
65116-01	On-Line Indicator Light
39390-14	HL10 Handset Lifter
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)
76141-01	Polycom IP301, 501, 601 HL10 Extended Arm (not shown)

EHS



PART NO.	DESCRIPTION
38347-01	APS-1 Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel
38348-01	APA-2 Alcatel Lucent (CS60X only)
38349-01	APT-3 Tenovis
37978-01	APC-4 Cisco
38438-01	APP-5 Polycom

For system compatibility please click the following link to the lightyear database: www.plantronet.com/compatibility

CS70N™



CS70N

SPARES AND REPLACEMENT PARTS



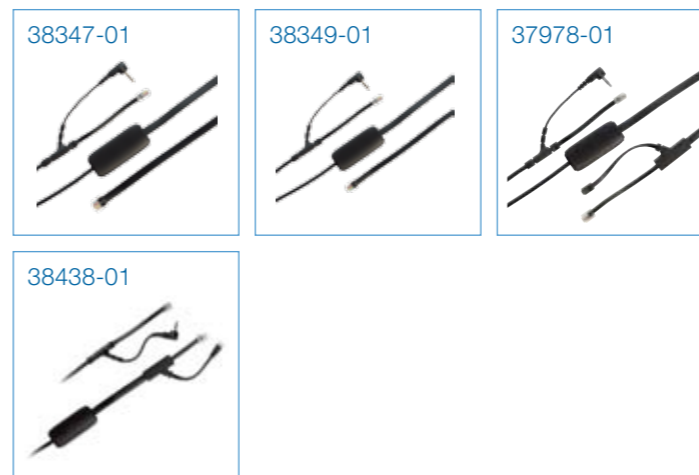
PART NO.	DESCRIPTION
39976-01	UK CS70N Additional Headset & Charger
39976-02	EURO CS70N Additional Headset & Charger
66935-05	Replacement Ear Tips (5, 3 with Gel Tips)
38640-01	Spare Universal AC Power Adapter

ACCESSORIES



PART NO.	DESCRIPTION
65116-01	On-Line Indicator Light
39390-14	HL10 Handset Lifter
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)
76141-01	Polycom IP301, 501, 601 HL10 Extended Arm (not shown)

EHS



PART NO.	DESCRIPTION
38347-01	APS-1 Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel
38349-01	APT-3 Tenovis
37978-01	APC-4 Cisco
38438-01	APP-5 Polycom

For system compatibility please click the following link to the lightyear database: www.plantronet.com/compatibility

SUPRAPLUS® WIRELESS



CS351N



CS361N

SPARES AND REPLACEMENT PARTS



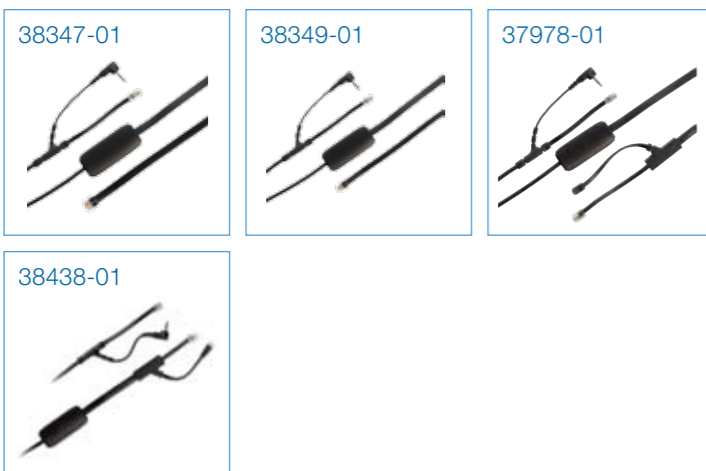
PART NO.	DESCRIPTION
39988-01 (UK) 39988-02 (Euro)	UK CS351N Spare Headset plus Charger
38337-01 (UK) 38337-02 (Euro)	EURO CS351N Spare Headset plus Charger
38339-25 (Qty 25)	UK CS361N Spare Headset
38337-01	EURO CS361N Spare Headset
38339-25	Ear Cushions, Foam (Qty 25)
38338-25	Ear Cushions, Leatherette (Qty 25)
64399-03	Headset Battery (with Removal Tool)
38640-01	Spare Universal AC Power Adapter

ACCESSORIES



PART NO.	DESCRIPTION
65116-01	On-Line Indicator Light
36390-14	HL10 Handset Lifter
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)
76141-01	Polycom IP301, 501, 601 HL10 Extended Arm (not shown)

EHS



PART NO.	DESCRIPTION
38347-01	APS-1 Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel
38349-01	APT-3 Tenovis
37978-01	APC-4 Cisco
38438-01	APP-5 Polycom

VOYAGER 510 SYSTEM / 510 USB



VOYAGER
510 SYSTEM



VOYAGER
510 USB

SPARES AND REPLACEMENT PARTS



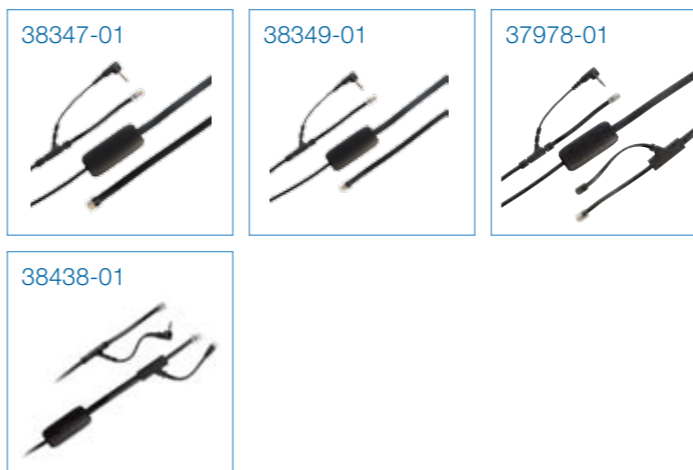
PART NO.	DESCRIPTION
69652-05	Replacement Ear Tips (5, 3 with Gel Tips)
38640-01	Spare Universal AC Power Adapter

ACCESSORIES



PART NO.	DESCRIPTION
65116-01	On-Line Indicator Light
38395-01	BUA-100 Bluetooth USB Adapter
36390-14	HL10 Handset Lifter
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)
76141-01	Polycom IP301, 501, 601 HL10 Extended Arm (not shown)

EHS



PART NO.	DESCRIPTION
38347-01	APS-1 Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel
38349-01	APT-3 Tenovis
37978-01	APC-4 Cisco
38438-01	APP-5 Polycom

VISTAPLUS™
DM15 / AP15 /
VISTA™ M12 / MX10

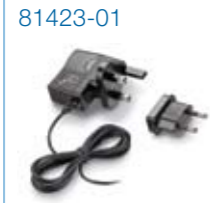


M12 MX10 DM15 / AP15

SPARES AND REPLACEMENT PARTS



30007-102 (UK)
30285-102 (Euro)



81423-01

PART NO.	DESCRIPTION
VISTA M12 / MX10	
30007-102	UK AC Power Supply for M12/MX10
30285-102	EURO AC Power Supply for M12/MX10
VISTAPLUS DM15 / AP15	
81423-01	AC Power Supply for DM15/AP15

ACCESSORIES



38082-10 (Qty 25) 26716-01 38222-01
4 pin QD only 4 pin QD only 4 pin QD only



27019-01 45588-01 (Qty 25) 34286-03
4 pin QD only



27019-01 79694-01 77153-01
4 pin QD only 6 pin QD only 6 pin QD only



71173-01
4 pin QD only

PART NO.	DESCRIPTION
VISTA M12 / MX10	
38082-10	QD Cord Lock, 4 pin QD only (Qty 25)
26716-01	Cable, Coil, QD-to-Modular Phone Jack, Standard, U10, 4 pin QD only
38222-01	Cable, Coil, QD-to-Modular Phone Jack, Lightweight, U10, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch and QD Clamp, 4 pin QD only
45588-01	Modlocs: Tethers Headset to Telephone, Headset to Amplifier, or Amplifier to Phone (25 per Bag)
34286-03	Bi-way II Switch

PART NO.	DESCRIPTION
VISTAPLUS DM15 / AP15	
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch and QD Clamp, 4 pin QD only
79694-01	Spare Y Cable, Digital Tops, 6 pin QD only
77153-01	Cable, Coil, QD-to-Modular, 6 pin QD only DM15/AP15
71173-01	Cable, Coil, QD-to-Modular, 4 pin QD only DM15/AP15
71530-01	USB to DC Cable DM15/AP15 (not shown)

ENCOREPRO™ /
ENCOREPRO™
DIGITAL



HW / DW291N
Monaural / Noise-cancelling

HW / DW301N
Binaural / Noise-cancelling

SPARES AND REPLACEMENT PARTS



80355-25 (Qty 25) 80354-25 (Qty 25)

PART NO.	DESCRIPTION
80355-25	Ear Cushions, Leatherette (Qty 25)
80354-25	Ear Cushions, Super Soft, Foam (Qty 25)

ACCESSORIES



27708-01 38082-10 (Qty 10) 38051-03
4 pin QD only 4 pin QD only 4 pin QD only

27019-01 79694-01 38733-01
4 pin QD only

PART NO.	DESCRIPTION
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch, 4 pin QD only
79694-01	Spare Y Cable, Digital Tops 6 pin QD
38733-01	6 pin - 4 pin Cable
38094-500	Spare Headset Pouch (Qty 500) (not shown)
38266-30	Cleaning Cloth (Qty 30) (not shown)

SUPRAPLUS® RANGE



SPARES AND REPLACEMENT PARTS



PART NO.	DESCRIPTION
38075-10	Background Noise Suppressor (Qty 10)
38300-25	Ear Cushions, Foam (Qty 25)
38310-25	Ear Cushions, Leatherette (Qty 25)
29960-10	Voice Tube, Clear (Qty 10)
38268-20	Voice Tube, Outrageous Orange (Qty 10)
38268-30	Voice Tube, Passion Pink (Qty 10)
38268-40	Voice Tube, Serene Green (Qty 10)
38268-50	Voice Tube, Peaceful Purple (Qty 10)
38268-60	Voice Tube, Cool Blue (Qty 10)
92499-01	Supermuff Ear Cushions (Qty 2)

ACCESSORIES



PART NO.	DESCRIPTION
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
79694-01	Spare Y Cable, Digital Tops 6 pin QD
38733-01	6 pin – 4 pin Cable
38094-500	Spare Headset Pouch (Qty 500) (not shown)
38266-30	Cleaning Cloth (Qty 30) (not shown)

ENTERA™



SPARES AND REPLACEMENT PARTS



PART NO.	DESCRIPTION
38300-25	Ear Cushions, Foam (Qty 25)
38065-25	Ear Cushions, Leatherette (Qty 25)

ACCESSORIES



PART NO.	DESCRIPTION
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
38094-500	Spare Headset Pouch (Qty 500) (not shown)
38266-30	Cleaning Cloth (Qty 30) (not shown)

DUOPRO®



H171
Monaural / Voice Tube



H171N
Monaural / Noise-cancelling

SPARES AND REPLACEMENT PARTS

38075-10 (Qty 10) 	38242-25 (Qty 25) 	62798-01
29960-10 (Qty 10) 	38268 (Qty 10) -20 Outrageous Orange -30 Passion Pink -40 Serene Green -50 Peaceful Purple -60 Cool Blue 	

PART NO.	DESCRIPTION
38075-10	Background Noise Suppressor (Qty 10)
38242-25	Ear Cushion, Foam (Qty 25)
62798-01	Behind-the-Head Neckband
29960-10	Voice Tube, Clear (Qty 10)
38268-20	Voice Tube, Outrageous Orange (Qty 10)
38268-30	Voice Tube, Passion Pink (Qty 10)
38268-40	Voice Tube, Serene Green (Qty 10)
38268-50	Voice Tube, Peaceful Purple (Qty 10)
38268-60	Voice Tube, Cool Blue (Qty 10)
29955-17	Ear Tip Pack (not shown) (Contains ear tip – soft tip large / small and ear tip – bell tip – small / large with cushion)

ACCESSORIES

27708-01 	38082-10 (Qty 10) 	38051-03
4 pin QD only	4 pin QD only	4 pin QD only
27019-01 		

PART NO.	DESCRIPTION
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
38094-500	Spare Headset Pouch (Qty 500) (not shown)
38266-30	Cleaning Cloth (Qty 30) (not shown)

TRISTAR®



H81
Voice Tube



H81N
Noise-cancelling

SPARES AND REPLACEMENT PARTS

38075-10 (Qty 10) 	29960-10 (Qty 10) 	29955-33
38268 (Qty 10) -20 Outrageous Orange -30 Passion Pink -40 Serene Green -50 Peaceful Purple -60 Cool Blue 		

PART NO.	DESCRIPTION
38075-10	Background Noise Suppressor (Qty 10)
29955-33	Ear Tip Pack (Contains ear tip – soft tip large / small and ear tip – bell tip – small / large with cushion)
29960-10	Voice Tube, Clear (Qty 10)
38268-20	Voice Tube, Outrageous Orange (Qty 10)
38268-30	Voice Tube, Passion Pink (Qty 10)
38268-40	Voice Tube, Serene Green (Qty 10)
38268-50	Voice Tube, Peaceful Purple (Qty 10)
38268-60	Voice Tube, Cool Blue (Qty 10)

ACCESSORIES

27708-01 	38082-10 (Qty 10) 	38051-03
27019-01 		

PART NO.	DESCRIPTION
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
38094-500	Spare Headset Pouch (Qty 500) (not shown)
38266-30	Cleaning Cloth (Qty 30) (not shown)

DUOSET®



H141
Monaural / Voice Tube



H141N / GHS-142N / M175
Monaural / Noise-cancelling

SPARES AND REPLACEMENT PARTS

<p>38075-10 (Qty 10)</p>	<p>38268 (Qty 10)</p> <p>-20 Outrageous Orange -30 Passion Pink -40 Serene Green -50 Peaceful Purple -60 Cool Blue</p>	
<p>29960-10 (Qty 10)</p>	<p>38177-25 (Qty 25)</p>	<p>38198-25 (Qty 25)</p>
<p>38178-25 (Qty 25)</p>	<p>44026-03</p> <p>includes</p>	

PART NO.	DESCRIPTION
38075-10	Background Noise Suppressor (Qty 10)
38268-20	Voice Tube, Outrageous Orange (Qty 10)
38268-30	Voice Tube, Passion Pink (Qty 10)
38268-40	Voice Tube, Serene Green (Qty 10)
38268-50	Voice Tube, Peaceful Purple (Qty 10)
38268-60	Voice Tube, Cool Blue (Qty 10)
29960-10	Voice Tube, Clear (Qty 10)
38177-25	Ear Cushion & Ring, Foam (Qty 25)
38198-25	Ear Cushion & Ring, Leatherette (Qty 25)
38178-25	Ear Cushions, Foam (Qty 25)
44026-03	Ear Loop, Conformable includes Ear Loop Connector Ring (Qty 1)

ACCESSORIES

<p>27708-01</p>	<p>38082-10 (Qty 10)</p>	<p>38051-03</p>
<p>27019-01</p>		

PART NO.	DESCRIPTION
27708-01	Mute Switch, QD In-Line
38082-10	QD Cord Lock
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
38094-500	Spare Headset Pouch (Qty 500) (not shown)
38266-30	Cleaning Cloth (Qty 30) (not shown)

MIRAGE™



H41
Voice Tube

SPARES AND REPLACEMENT PARTS

<p>38075-10 (Qty 10)</p>	<p>17593-02 (Qty 10)</p>
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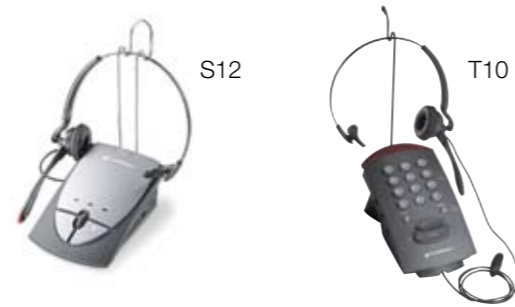
PART NO.	DESCRIPTION
38075-10	Background Noise Suppressor (Qty 10)
17593-02	Voice Tube, Clear (Qty 10)

ACCESSORIES

<p>27708-01</p>	<p>38082-10 (Qty 10)</p>	<p>38051-03</p>
<p>27019-01</p>		

PART NO.	DESCRIPTION
27708-01	Mute Switch, QD In-Line
38082-10	QD Cord Lock
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
38094-500	Spare Headset Pouch (Qty 500) (not shown)
38266-30	Cleaning Cloth (Qty 30) (not shown)

S12™ / T10™



SPARES AND REPLACEMENT PARTS



PART NO.	DESCRIPTION
45647-04	T10 Spare Headset (No Headband, Ear Cushions or Ear Hooks)
44026-03	Ear Loop, Conformable includes Ear Loop Connector Ring
35505-101	UK AC Power Supply
35505-102	EURO AC Power Supply
38177-25	Ear Cushion & Ring, Foam (Qty 25)
38198-25	Ear Cushion & Ring, Leatherette (Qty 25)
65219-01	S12 Spare Headset DuoSet Firefly (not shown)

CABLES & CONNECTORS

Q: What cable do I need?

A: Go to: www.plantronics.com/compatibility

DIRECT CONNECT BOTTOM CABLES



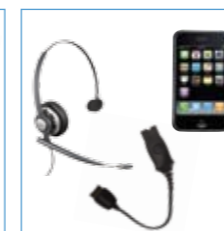
Generic drawing – different plug ends as per list

PART NO.	DESCRIPTION	PART NO.	DESCRIPTION
33250-01	A10-01 – S1 / A Cable	65287-01	QD-2.5mm 4 pole
33305-02	A10-11	38267-01	QD-3.5mm
38691-01	A10-11 QD – QD	38099-01	U10P-S
38112-01	E10-J	38107-01	U10P-J
38114-01	E10-K	38340-01	U10P-S19
36121-01	E10-K7	38108-01	U10-AJ
38123-01	E10-U	38103-01	U10-SE (IX399)
38220-01	E10-S2	26716-01	U10, Cable, Coil, QD-to-Modular Phone Jack (Audio Processor)
49323-04	HIC	38222-01	U10, Coil, QD-to-Modular Phone Jack Lightweight
72442-01	HIS	27190-01	U10P, Cable, Coil, QD-to-Modular Phone Jack (Polaris)
33736-01	IX685	38232-01	U10P, Cable, Coil, QD-to-Modular Phone Jack (Polaris) Lightweight
38324-01	IP-Touch Alcatel	32145-01	U10P, Coiled Cord, QD-to-Modular Phone Jack (Polaris) (Long)
39586-01	PLT-GN QD	18709-01	Modular-to-Plug-Prong Adapter (PJ327)
38202-01	Vista Stub 1m	28959-01	Cable, QD to Dual 3.5mm plugs (Proshare Cable)
38335-01	VistaPlus-Mitel Adapter	63731-01	Cable, RJ11 to Dual 3.5mm plugs
38378-01	US Mod-3.5mm Alcatel		
78333-01	US Mod-2.5mm		
40287-01	US Mod-US Mod Socket		
40287-05	US Mod-US Mod Socket		
38245-01	QD-2.5mm		
64279-02	QD-2.5mm (Spectralink)		

MOBILE OFFICE BOTTOM CABLES



Generic drawing – different plug ends as per list



The MO300 cable connects your headset to your iPhone

PART NO.	DESCRIPTION
38540-01	MO300-N4
38541-01	MO300-N5
38541-02	MO300-iPhone and Blackberry
38747-01	MO300-S20
78934-01	MO300-E2
78937-01	MO300-N3
78939-01	MO300-mUSB (HTC)
78942-01	MO300-SM2

www.plantronics.com

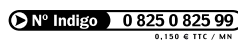
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